

Event Terms and Conditions Policy

1. Introduction & Purpose

Budleigh Baptist Church is committed to providing safe, welcoming, and well-organised events for our members and the wider community.

These Terms and Conditions apply to all sign-up & paid events organised and run by Budleigh Baptist Church and set out the terms which apply to the booking, attendance and participation in such events.

The purpose of this document is to provide clear information regarding registrations, payments, and other important matters relating to events. By registering for, or attending a Budleigh Baptist Church event, participants agree to comply with these Terms and Conditions.

Budleigh Baptist Church encourage all participants to read this document carefully before making a booking.

This document will be made available as part of the booking process for all Budleigh Baptist Church sign-up & paid events.

Budleigh Baptist Church reserves the right to refuse admission or require a ticket holder to leave an event where their behaviour is unlawful, abusive, threatening, discriminatory, unsafe, disruptive, or negatively affects the experience or wellbeing of others.

Budleigh Baptist Church accepts no responsibility for any personal property during our events.

All attendees, staff & volunteers must agree to adhere to the event rules.

2. Registration

Budleigh Baptist Church uses an online system to manage event bookings.

Tickets should be purchased using the online system. In exceptional circumstances, bookings may be made by telephone, email or by verbal agreement. Tickets booked by an alternative method will be manually entered on the booking system.

Your booking confirmation will be automatically emailed to you, and this will act as your proof of purchase. If you have not received your booking confirmation within an hour of paying for your ticket, please check your junk email first, then contact the church for further advice:

enquiries@budleighbaptist.org.uk.

3. Prices and Payment

Payments should be made by debit or credit card using our payment processor. Alternative payment arrangements via bank transfer/cash may be agreed by Budleigh Baptist Church at our discretion. If paying by bank transfer, payments must be made within 14 days of invoice, or the start date of the event, whichever is earlier. Your order will be cancelled, and tickets will be released if payment is not received within this payment deadline.

If your ticket cost reflects an early booking discount, full payment must be made before the end of the price break; if full payment is not made before the end of the price break, unpaid tickets will incur the price increase.

4. Transfers, Refunds and Cancellation

Tickets may be transferred to another individual before the event by contacting Budleigh Baptist Church. Transfers are subject to the organiser's approval and any applicable booking requirements, and may be refused where they are impractical or inappropriate. If you are unable to attend an event and cannot transfer your ticket to someone else, refunds will not normally be available, particularly where catering or other arrangements have been made based on confirmed bookings and final numbers have been agreed. However, Budleigh Baptist Church recognises that circumstances beyond an individual's control can sometimes arise, and it will consider refund requests in exceptional circumstances at the church's discretion.

Where an event is significantly altered, postponed or rescheduled, Budleigh Baptist Church will review whether a refund is appropriate in the circumstances and will communicate available options to ticket holders. A significant alteration may include a substantial change to the advertised date, venue, duration or principal content of an event.

In the unfortunate circumstance that the event is cancelled, ticket holders will be offered a full refund on their tickets. If only one day or part of the event is cancelled, a partial refund may be offered corresponding to the number of days cancelled. In the event that refunds are offered, a member of the Budleigh Baptist Church team will contact you within 28 days of the cancellation. Budleigh Baptist Church will not be held responsible for any other costs incurred by participants if the event is cancelled, such as travel or accommodation costs.

Budleigh Baptist have the right to amend or alter the event programme without being obliged to offer refunds to ticket holders.

5. Photography and Video

Photographs and video footage may be taken during any Budleigh Baptist Church event for promotional, educational and archival purposes. By attending an event, participants acknowledge that photography and filming may take place.

Budleigh Baptist Church will normally only publish identifiable photographs or video footage of individuals where appropriate permission has been obtained and recorded through our online system. When it is not possible to obtain explicit consent, clear notices at the event will indicate that photography/filming is taking place, and identify sections/areas of the event space where attendees can sit so as not to be photographed/filmed.

Anyone who does not wish to be photographed or filmed should inform the event organiser. The church will explain how it uses images and how individuals can raise concerns or request that an image be removed.

For children and young people at events, the church's safeguarding policies and procedures will be followed, including obtaining appropriate parental or guardian consent before publishing identifiable images.

6. Safeguarding

All Budleigh Baptist Church events are covered by the church's safeguarding policies and procedures. Attendees are expected to comply with reasonable instructions given by event organisers to ensure the safety and wellbeing of all participants.

The Budleigh Baptist Church safeguarding policy is available [on our website here](#).

7. Data and Privacy

The Budleigh Baptist Church Privacy Notice is available [on our website here](#).

8. Legal

Nothing in these terms and conditions seeks to exclude any liability of Budleigh Baptist Church for death or personal injury caused by its negligence, fraud or other type of liability which cannot by law be excluded or limited.

Buddleigh Baptist Church shall not be liable for cancellation, delay or changes to an event resulting from circumstances beyond its reasonable control, including severe weather, public health restrictions, acts of God, industrial disputes, government action or venue closure. Where appropriate, Buddleigh Baptist Church will consider refunds, transfers or alternative arrangements.

Buddleigh Baptist Church may enforce these terms in accordance with the provisions of the Contracts (Rights of Third Parties) Act 1999 (the “Act”). Except as provided above, this agreement does not create any right enforceable by any person who is not a party to it under the Act but does not affect any right or remedy that a third party has which exists or is available apart from that Act.

Nothing in these Terms and Conditions affects statutory rights of anyone making a booking to a Buddleigh Baptist Church event under English Law. These terms and conditions are governed by English Law, and any disputes arising out of any transaction with Buddleigh Baptist Church are subject to the exclusive jurisdiction of the English Courts.

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